

Christopher Suh

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Education

Cornell University - B.S. Industrial and Labor Relations

Ithaca, New York

Experience

Depository Trust Clearing Corporation

Jersey City, New Jersey

Data & AI Innovation Product Manager / Product Owner

March 2026 - Present

- Lead product strategy, roadmapping, and stakeholder alignment for AI and data PoC/T initiatives, including an enterprise anomaly-detection solution being evaluated as a potential revenue-generating service with senior leadership sponsorship
- Own product development with strategic technology partners, including Snowflake, to design and implement an Intelligent Document Processing platform and DataHub corporate-actions solution supporting enterprise data management and commercialization
- Lead cross-functional Agile delivery of IDP with a 5-developer engineering team, translating product priorities into epics and requirements while owning backlog prioritization, Scrum ceremonies, delivery metrics, and Jira workflows

JPMorgan Chase & Co.

Jersey City, New Jersey

CIB Payments USD Global Clearing Product Manager

April 2025 - March 2026

- Authorized comprehensive requirements, SOPs, P&Ps, onboarding/offboarding documentation for Wire 365 (24/7 USD clearing), and WAVE (account validation), supporting a multi-billion dollar product suite while maintaining client/revenue trackers, implementation pipelines, go-to-market strategy, commercialization plans, and internal/external communications
- Partnered with Compliance, Legal, and Risk to align USD clearing products with evolving regulations (BSA/AML, Dodd Frank, OFAC, intraday liquidity), ensuring zero compliance violations and seamless regulatory adherence
- Owned internal data reporting, analytics, and investigations across the full product suite; delivered actionable insights to senior product leaders, management, and finance teams that informed strategic decisions and resource allocation

AWM Client Information Product Delivery Associate

November 2023 - April 2025

- Led 2 global scrum teams to deliver 500+ story points across decommissioning, regulatory, and enhancement initiatives for client information products in Asset & Wealth Management
- Directed weekly change control reviews leveraging Alteryx and JIRA data; synthesized insights for senior stakeholders and orchestrated monthly production deployments with 100% on-time success
- Drove 2 major product enhancements by owning daily progress tracking/reporting across 4 key workstreams, enabling data-driven decisions and accelerated delivery times

CIB Payments JPMorgan Wallet Project Management/Product Delivery Rotational Analyst

April 2023 - November 2023

- Managed Project TRIO - a new managed payout service integrating core client offerings into a unified solution - by collaborating with tech, design, and product teams to define requirements and deliver client value
- Supported cross-border currency services roadmap for JPM Wallet (including transaction limits) through stakeholder alignment with product managers, engineers, and design architects
- Performed competitive analysis of competitor SLAs; presented findings to senior leadership and shaped next-phase product positioning and differentiation strategy

CIB Payments Treasury Services Foreign Exchange Product Management Rotational Analyst

October 2022 - April 2023

- Designed and rolled out a new global change management risk assessment workflow for TSFX using Microsoft Visio, standardizing governance in line with internal compliance policies
- Analyzed international cutoff times across 50+ currencies to optimize cross-border ACH/wire clearing recommendations by region and client capabilities
- Aggregated global product updates from regional stakeholders to product annual "Know Your Product" document for the global business controls forum

CIB Payments USD Global Clearing Product Management Rotational Analyst

April 2022 - October 2022

- Revamped and modernized the firmwide Principal Protection (PPRO) service calculator with updated metrics and improved UX, enhancing usability for global Product Service Specialists
- Led PPRO Profitability Analysis initiative with Data Analytics to build a corridor-level dashboard tracking volumes, pricing, and profitability metrics for international business decisions
- Consolidated 30+ fragmented global reports into a master inventory and presentation; partnered with Data Analytics to automate manual reporting, reducing team effort by significant hours monthly

Skills, Awards, Certifications

Licenses, Certifications & Awards: Harvard VPAL Fintech Certification, Yale Financial Markets Certification, Cornell Product Management Certification, Financial Edge Training JPM Payments Entry Analyst Training Program, Microsoft Certified Application Specialist: Excel 2019, Dean's List (UIUC May 2018 & Cornell University 2020-2021)

Languages/Skills: Korean (Native), English (Native), Agile Product Management, Project/Program Management, Stakeholder Management, AI-Driven Data Product Development, Payment Rails & Fintech Ecosystem, Agile/Scrum, SQL, JQL, Python, Alteryx, Tableau, Excel VBA & Modeling, Jira Atlassian/Jira Align, Confluence, Notion, Slack, MS Teams, Microsoft Office Suite, Microsoft Copilot, Adobe, Bloomberg Terminal, AI-Accelerated App Development (ClaudeCode, Codex, Replit, Base44, Kiro, Cursor, Figma)